

A day in the life of a Multi-Skilled Technician

Early Shift (05:00 – 15:00)

- 05:00 – Start shift. Go into EIC, check AGL on AGL CS, check for faults on SCADA, check for alarms on TXG, check for alerts on TREND and check Blue Iris.
- 05:15 - Go upstairs, check log book for any comms/updates from day/week before. Check emails and FSI GO for any new/existing faults.
- 05:30 - Carry out early walk around of Terminal - plant rooms, baggage systems etc
- 07:00 onwards: Carry out planned maintenance and respond to any CM's/requests that come in throughout the day.
- 14:45 - Fill out log book and complete final hand over to Late MST's. Check all open tasks are shut on FSI Go.
- 15:00 - Finish shift.

Day shift (07:00 – 15:00)

- 07:00 - Check log book for any comms/updates from day/week before. Check emails and FSI GO for any new/existing faults.
- 07:15 onwards - Carry out planned maintenance and respond to any CM's/requests that come in throughout the day. Support early MST's and Colin where required.
- 14:45 - Fill out log book and complete final hand over to Late MST's. Check all open tasks are shut on FSI Go.
- 15:00 - Finish shift.

Late Shift: (13:00 – 23:00 – Typically Wednesday to Sunday, weather permitting)

- 13:00 - Start shift. Get handover from morning MST's about anything that may have happened. Assist with any jobs that the morning MST's requires help with.
- 14:45 onwards: Receive final handover from morning MST's. Carry out planned maintenance and respond to any CM's/requests that come in throughout the rest of the day. Carry out Control of Contractor's process as and when required.
- 20:00 - Carry out Late walk around of Terminal - plant rooms, baggage systems etc
- 22:45 - Go upstairs, write in log book any comms/updates from day for the morning guys. Go back to EIC and check AGL on AGL CS, check for faults on SCADA, check for alarms on TXG, check for alerts on TREND and check Blue Iris. Check all open tasks are shut on FSI Go.
- 23:00 - Finish shift.

Runway shift (14:00 – 02:00 - Typically Monday and Tuesday, weather permitting)

- 14:00 - Start shift. Get handover from morning MST's about anything that may have happened. Assist with any jobs that the morning MST's requires help with. Prep for MALMS run in the evening (get trailer ready etc).

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- 14:45 onwards: Receive final handover from morning MST's. Carry out planned maintenance and respond to any CM's/requests that come in throughout the rest of the day. Carry out Control of Contractor's process as and when required.
- 20:00 - Carry out Late walk around of Terminal - plant rooms, baggage systems etc.
- 22:00 - Go upstairs, write in log book any comms/updates from day for the morning guys. Go back to EIC and check AGL on AGL CS, check for faults on SCADA, check for alarms on TXG, check for alerts on TREND and check Blue Iris.
- 22:30 - Go to AGL cabin and prep for MALMS run to commence as soon as airfield is shut.
- Airfield close - Begin MALMS run(s), refurb and replace any fittings that don't pass criteria.
- 01:45 - Go back to workshop, write any final handovers in log book, and check all open tasks are shut on FSI GO.
- 02:00 - Finish shift.