

Departing												W24/25					
Standard (waiting time once PRM made themselves known)			W24/25						Standard (time assistance available at gate or aircraft side from arrival on chocks)		Target	Oct	Nov	Dec	Jan	Feb	Mar
		Target	Oct	Nov	Dec	Jan	Feb	Mar	Pre-booked	No. PRMs Serviced		698	456	618	342	288	428
Pre-booked	No. PRMs Serviced		502	302	495	234	230	291		5 mins	80%	90.49%	90.79%	84.49%	88.86%	91.67%	86.92%
	10 mins	80%	99.80%	99.67%	99.80%	100.00%	100.00%	100.00%		10 mins	90%	95.82%	94.74%	96.86%	97.95%	98.26%	98.36%
	20 mins	90%	100.00%	99.67%	99.80%	100.00%	100.00%	100.00%		20 mins	100%	100.00%	100.00%	99.83%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		20 mins moving average	100%	100.00%	100.00%	99.94%	99.94%	99.94%	100.00%
										30 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
										45 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
										60 mins							
Non pre-booked	No. PRMs Serviced		158	124	204	141	114	177	Non pre-booked	No. PRMs Serviced		109	74	119	84	64	100
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
										45 mins moving average	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
										60 mins							
										75 mins							