	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**October**	**November**	**December**	**January**	**February**	**March**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**October**	**November**	**December**	**January**	**February**	**March**
Pre-booked	**Numbers of PRMs**		**253**	**155**	**278**	**161**	**115**	**168**	**Numbers of PRMs**		**447**	**223**	**458**	**241**	**169**	**230**
	10 mins	80%	98%	99%	96%	96%	100%	99%	5 mins	80%	72%	92%	85%	93%	96%	93%
	20 mins	90%	98%	99%	97%	96%	100%	99%	10 mins	90%	80%	98%	94%	98%	99%	98%
	30 mins	100%	98%	100%	98%	96%	100%	99%	20 mins	100%	93%	100%	99%	100%	100%	100%
									20 mins moving average	100%	93%	100%	100%	100%	100%	100%
									30 mins		100%	100%	100%	100%	100%	100%
									45 mins		100%	100%	100%	100%	100%	100%
									60 mins		100%	100%	100%	100%	100%	100%
Non pre-booked	**Numbers of PRMs**		163	116	211	132	90	113	**Numbers of PRMs**		105	102	162	105	99	102
	25 mins	80%	99%	99%	99%	97%	100%	99%	25 mins	80%	96%	100%	99%	100%	100%	100%
	35 mins	90%	99%	100%	99%	98%	100%	99%	35 mins	90%	99%	100%	99%	100%	100%	100%
	45 mins	100%	99%	100%	99%	98%	100%	99%	45 mins	100%	99%	100%	100%	100%	100%	100%
									45 mins moving average	100%	100%	100%	100%	100%	100%	100%
									60 mins		100%	100%	100%	100%	100%	100%
									75 mins		100%	100%	100%	100%	100%	100%