



## **A day in the life of .....**

### **a Multi Skilled Technician (Engineering)**

#### **Start of shift (0515 hours)**

Check log book to update on previous days occurrences. Ascertain if any outstanding items require attention or if any specialist contracts will be attending site.

Check workshop telephone and white board for messages/fault reports etc. Check short term car park, terminal lifts and external lighting for malfunction.

Attend Departures baggage conveyor system for the day's operational start up. Check operation of system including check in desks.

Check main concourse/terminal for defects ie lighting signage, HVAC systems, air curtains, water and sanitary systems.

Check terminal lift and main stairwells.

Check plant rooms, boilers, chillers, water tanks, pressure systems, top up salt levels.

Interrogate building management system, respond to any alarms. Run up arrivals baggage systems, check operation, inspect tunnels etc. Prioritise, rectify faults and defects as found.

Check Maximo system for reported defects and e:mails for notifications or special requests.

Respond to requests for assistance and faults report during the day.

Carry out planned maintenance procedures to plant and equipment as time permits. Escort/assist/pass up contractors as necessary and monitor works.

#### **At end of shift**

Witness departures baggage system shut down at end of the day. Check and log vivid bag counts.